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TO: Commissioner of Patents
FAX NO.: 703-872-9314
FROM: Steven M. Hertzberg
DATE: May 12, 2003
MATTER: Serial No. 09/406,353 Filed: September 28, 1999
DOCKET NO.: 533/044
APPLICANT: GIAMMARESSI

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<input type="checkbox"/> Petition	<input checked="" type="checkbox"/> Transmittal Letter (2 copies)
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<input checked="" type="checkbox"/> Amendment Under 37 CFR 1.111	dated <u>May 12, 2003</u>
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PTO/SB/21 (08-00)

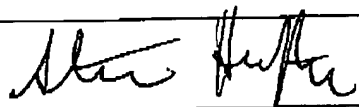
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TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i>	Application Number	09/406,353
	Filing Date	September 28, 1999
	First Named Inventor	Giammaressi
	Group Art Unit	2613
	Examiner Name	B. M. Senfi
Total Number of Pages in This Submission	Attorney Docket Number	DIVA/044

ENCLOSURES (check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment / Response <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Assignment Papers (for an Application) <input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition Routing Slip (PTO/SB/69) and Accompanying Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): Certificate of Facsimile Transmission
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PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Applicant(s):	Tom Giammaressi	Case: DIVA/044
Serial No.:	09/406,353	Examiner: B. M. Senfi
Filed:	9/28/99	Group Art Unit: 2613
Title:	SERVICE RATE CHANGE METHOD AND APPARATUS	

Mail Stop – Non-Fee Amendment
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AMENDMENT UNDER 37 C.F.R § 1.111

S I R:

This Amendment is being filed in response to the non-final Office Action dated February 12, 2003. Please amend the above-identified patent application as follows: